

## RUUD LIMITED WARRANTY - PARTS

**SCOPE OF WARRANTY and EQUIPMENT COVERED:** The equipment covered by this Limited Warranty is specified on the reverse side. Manufacturer, RUUD AIR CONDITIONING DIVISION, will furnish a replacement for ANY PART of Covered Equipment which fails in normal use and service within the Applicable Warranty Periods specified on the reverse side in accordance with the terms of this Limited Warranty. The exchanged part will be warranted for only the unexpired portion of the original Warranty.

**EFFECTIVE DATE and WARRANTY PERIODS:** The effective date of warranty coverage is the date of original installation, if properly documented; otherwise the date of manufacture, plus six (6) months. The Warranty Periods applicable to various Ruud models and parts are specified on the reverse side.

**"EXCLUSIONS - THIS LIMITED WARRANTY WILL NOT APPLY":** a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the manufacturer's instructions; b) to damage from abuse, accident, fire, flood and the like; c) to parts used in connection with normal maintenance, such as cleaning or replacing air filters; d) to units which are not installed in the United States or Canada; e) to units which are not installed in accordance with applicable codes, ordinances and good trade practices; or f) to defects or damage caused by the use of any attachment, accessory or component not authorized by RUUD.

**SHIPPING COSTS:** You are responsible for the cost of shipping warranty replacement parts from our factory to our RUUD distributor and from the distributor to the location of your product. You also are responsible for any shipping cost of returning the failed part to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping costs of returning the failed part to the port of entry into the continental United States.)

**LABOR COSTS:** This Limited Warranty does not cover any labor costs or expenses for service, nor for removing or reinstalling parts. You are responsible for all labor costs or expenses, unless a service labor agreement exists between you and your contractor.

**HOW TO OBTAIN WARRANTY PERFORMANCE:** You must promptly report any failure covered by this Limited Warranty to the installing contractor or distributor. Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining through his RUUD air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling RUUD air

conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting a RUUD air conditioning distributor. If necessary, the following RUUD office can advise you of the nearest Ruud distributor.

P.O. Box 17010  
5600 Old Greenwood Road  
Fort Smith, Arkansas 72917-7010  
501-646-4311

(FOR CALIFORNIA ONLY)  
14300 Alondra Boulevard  
LaMirada, California 90638  
562-860-7761

**HOWEVER, ANY REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY RUUD OF IN-WARRANTY COVERAGE.** An item to be replaced must be made available in exchange for the replacement.

**EXCLUSIVE WARRANTY - LIMITATION OF LIABILITY:** This is the ONLY warranty given by Ruud. No one is authorized to make any warranties on behalf of RUUD. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. RUUD'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURE SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RUUD suggests that you immediately complete the information on the reverse side of this Limited Warranty and retain this Limited Warranty Certificate in the event warranty service is needed and that you keep proper documentation of the date of the installation (e.g. a dated receipt).



**RUUD  
AIR CONDITIONING  
DIVISION**

A Division of Rheem Manufacturing Company  
P.O. Box 17010, 5600 Old Greenwood Road  
Fort Smith, Arkansas 72917-7010

92-26150-02-01

## EQUIPMENT COVERED by LIMITED WARRANTY

The following RUUD heating and cooling equipment models are covered by the Limited Warranty:

**Condensing Units:** UAJB, UAKA, UALB, UAMA, UAMB, UANB, UAPA.

**Heat Pump Units:** UPKA, UPLA, UPMB, UPMC, UPNJ, UPPA.

**Gas Furnaces:** UGFD, UGRA, UGTA, UGPH, UGLH, UGVH, UGRI, UGTI, UGPI, UGVJ, UGLJ, UGPK, UGLK, UGPL, UGLL.

**Electric Furnaces/Air Handlers:** UBEA, UBEH, UBHA, UBHB, UBHU.

**Packaged Equipment:** UQKA, UQLA, UQMA, USKA, USMA, URKA, URMA, UIKA, UJMA, ULKA, ULMA, UKKA, UKMA.

## WARRANTY PERIODS APPLICABLE TO PARTS and MODELS

### STANDARD WARRANTY PERIODS for VARIOUS PARTS

**COMPRESSOR:** If the compressor fails within a Warranty Period of Five (5) years, after the effective date, a replacement compressor will be furnished.

**HEAT EXCHANGER:** If the heat exchanger fails during a Warranty Period of Ten (10) years after the effective date, RUUD will furnish a replacement heat exchanger. If not available for any reason, RUUD shall have the right to instead allow a credit in the amount of the then current suggested retail selling price of the heat exchanger (or an equivalent heat exchanger) toward the purchase of any other RUUD gas furnace.

**ELECTRIC RESISTANCE HEATING ELEMENT:** Excluding the replaceable fuse link, if this unit was purchased with an electric resistance heating element as standard or as optional equipment fails within a Warranty Period of Five (5) years after the effective date, RUUD will furnish a replacement part.

**EVAPORATOR AND CONDENSER COILS (1½ THRU 5 TON MODELS ONLY):** IF a condenser or evaporator coil develops a refrigerant leak, determined to be a factory defect, within Five (5) years after the effective date, a replacement coil will be furnished.

**ANY OTHER PART:** If any other part fails within One (1) year after the effective date, RUUD will furnish a replacement part.

## EXTENDED WARRANTY PERIODS FOR PARTS ON SPECIFIED MODELS

### COMPRESSOR:

**10 Years After the Effective Date - Only for Models:** UAMA, UAMB, UANB, UAPA, UPMC, UPNJ, UPPA, UQMA, USMA, URMA, UJMA, ULMA, UKMA.

### HEAT EXCHANGER:

**20 Years After the Effective Date Only for Models:** UGPH, UGLH, UGVH, UGPK, UGLK, UGPL, UGLL, UGTI, UGRJ, UGPI, UGLJ, UGVJ.

**LIMITED LIFETIME - Only for Models:** UGRA, UGTA, UGFD, UOBC, UONC, UOUC. RUUD warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the Original Owner for his or her lifetime, subject to proof of purchase, provided the furnace is installed and used in the Original Owner's principal residence. For any subsequent owner (or the original owner where the above lifetime warranty conditions are not or cease being met), or if the furnace is installed for non-residential use, RUUD will warrant the primary heat exchanger and the secondary heat exchanger (condensing coil) for a period of Twenty (20) years after the effective date.

### INDUCED DRAFT MOTOR:

**5 Years After the Effective Date - Only for Models:** UGPH, UGLH, UGVH, UGPK, UGLK, UGLL, UGRA, UGTA, UGTI, UGRJ, UGPI, UGLJ, UGVJ.

### INTEGRATED FURNACE CONTROL BOARDS:

**5 Years After the Effective Date - Only for Models:** UGFD, UGPH, UGLH, UGVH, UGPK, UGLK, UGRA, UGTA, UGPL, UGLL.

### GE ICM +2 BLOWER MOTOR:

**5 Years After the Effective Date - Only for Models:** UGFD, UGPL, UGLL.

### ANY OTHER PART:

**5 Years After the Effective Date - Only for Models:** UGFD.

### OIL BURNER

**3 Years After the Effective Date - Only for Models:** UOBC, UONC, UOUC.

Name of Owner: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Date of Original Installation: \_\_\_\_\_

Name of Installing Contractor: \_\_\_\_\_

Address of Installing Contractor: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

# Welcome Home

THE OWNER'S MANUAL  
for Owners of **GEMCRAFT HOMES**

410-893-8458 • www.GemcraftHomes.com

## LIMITED WARRANTY - PARTS GAS WARM AIR FURNACE WITH 20 YEAR HEAT EXCHANGER WARRANTY

**GENERAL:** Manufacturer, RUUD AIR CONDITIONING DIVISION, warrants ANY PART of this furnace against failure under normal use and service within the applicable periods specified below, in accordance with the terms of this Warranty. Under this Warranty, RUUD will furnish a replacement part that will be warranted for only the unexpired portion of the original warranty; if a heat exchanger fails and a replacement is not available, a credit will be allowed for the cost of the heat exchanger towards the purchase price of a new furnace as described below.

**EFFECTIVE DATE:** The effective date of warranty coverage is the date of original installation, if properly documented; otherwise the date of manufacture, plus six (6) months.

### WARRANTY PERIODS:

**HEAT EXCHANGER:** RUUD warrants the heat exchanger for a period of Twenty (20) years after the effective date. **HOWEVER, A FAILURE OF ANY HEAT EXCHANGER DUE TO CORROSIVE ELEMENTS IN THE ATMOSPHERE IS EXCLUDED FROM WARRANTY COVERAGE.** In the event of heat exchanger failure during the warranty period, RUUD will furnish a replacement heat exchanger. If not available for any reason, RUUD shall have the right to instead allow a credit in the amount of the then current suggested retail selling price of the heat exchanger (or an equivalent heat exchanger) toward the purchase of any other RUUD gas furnace.

**INDUCED DRAFT BLOWER, INTEGRATED IGNITION AND BLOWER CONTROL, AND FAN CONTROL BOARD:** RUUD warrants the induced draft blower, integrated ignition and blower control, and fan control board for a period of Five (5) years after the effective date. In the event of an induced draft blower, integrated ignition and blower control, or fan control board failure during this warranty period RUUD will furnish a replacement induced draft blower, integrated ignition and blower control, or fan control board.

**ANY OTHER PART:** If any other part fails within One (1) year after the effective date, RUUD will furnish a replacement part.

**THIS WARRANTY WILL NOT APPLY:** a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided; b) to damage from abuse, accident, fire, flood and the like; c) to parts used in connection with normal maintenance, such as cleaning or replacing air filters; d) to units which are not installed in the United States or Canada; e) to units which are not installed in accordance with applicable local codes, ordinances and good trade practices; or f) to defects or damage caused by the use of any attachment, accessory or component not authorized by RUUD.

**SHIPPING COSTS:** You will be responsible for the cost of shipping warranty replacement parts from our factory to our RUUD distributor and from the distributor to the location of your product. You also are responsible for any shipping cost of returning the failed part to the distributor and also for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping cost of returning the failed part to the port of entry into the continental United States.)

**SERVICE LABOR RESPONSIBILITY:** This Warranty does not cover any labor expenses for service, nor for removing or reinstalling parts. All such expenses are your responsibility unless a service labor agreement exists between you and your contractor.

**HOW TO OBTAIN WARRANTY PERFORMANCE:** You must promptly report any failure covered by this Warranty to the installing contractor or the distributor. Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining through his RUUD air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling RUUD air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting a RUUD air conditioning distributor. If necessary, the following RUUD office can advise you of the nearest RUUD distributor.



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**MISCELLANEOUS:** No one is authorized to make any warranties on behalf of RUUD. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED ABOVE. RUUD'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS SHALL BE AS SET FORTH IN THIS WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. RUUD suggests that you immediately complete the information on the reverse side and retain this Warranty Certificate in the event warranty service is needed and that you keep proper documentation of the date of installation (e.g., a dated receipt).

92-20801-34-10  
SUPERSEDES 92-20801-34-09