

Flooring

FLOORING CARE GUIDE



*Our company is dedicated to providing
quality floor covering and service to
homebuilders and homeowners.*

CORPORATE OFFICE

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SALES OFFICE

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GLEN BURNIE/CERAMIC DIVISION

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GREENVILLE, SC DIVISION

24 CONCOURSE WAY
GREER, SC 29650
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NORTHERN VIRGINIA DIVISION

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POINTER RIDGE, MD DIVISION

16000 TRADE ZONE AVENUE,
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SALISBURY, MD DIVISION

2414 NORTHGATE DRIVE, STE #2
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VIRGINIA CENTRAL DIVISION

8517 PHOENIX DRIVE
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CARPET
 FOR A LONGER LASTING FLOOR
 WE RECOMMEND THE FOLLOWING

DO:	REASON:
Vacuum frequently, at least once a week on all areas.	Removes damaging dirt and dust that can create "matting".
Remove spills promptly according to manufacturer recommendations.	Improper use of cleaning product or procedure can permanently "set" a stain and/or cause a yarn disfiguration.
Have carpet professionally cleaned. Refer to your manufacturer's warranty.	Enhances beauty and promotes longevity of carpet.

CARPET

DON'T	REASON:
Use vinyl or plastic runners with anchor cleats or carpet scraps without proper backing, i.e. cloth.	Can cause permanent damage to yarns.
Use cleaning solutions not recommended by manufacturer.	Can "set" stain and/or void warranty.
Remove or adjust the carpet installation in your home.	Can void the installation warranty.

RESILIENT
 FOR A LONGER LASTING FLOOR
 WE RECOMMEND THE FOLLOWING

DO:	REASON:
Sweep or dust mop daily.	Removes dust and dirt that can scratch the surface.
Wash and rinse weekly. Use cleaning products that apply.	Will promote and enhance the beauty of the floor.
Install proper protectors on chair and table leg bottoms.	Weight of object is concentrated on a small area, possibly creating a permanent impression.
Use walk-off mats at all entrances to home. (Use braided, rag or cloth)	Removes dirt and grime from shoes. Reduces chance of foreign objects transferring to flooring.

RESILIENT

DON'T	REASON:
Use rubber or latex backed mats.	Wrong backing on a mat or area rug can discolor vinyl floor.
Roll or slide appliances.	Can create permanent dents, elongated impressions, or tear the vinyl.
Wear high heels on vinyl floor.	Can leave permanent impressions.
Use wax or "non" wax product such a "Future" no wax floor.	Causes build-up and product will eventually discolor.

HARDWOOD

FOR A LONGER LASTING FLOOR
WE RECOMMEND THE FOLLOWING

DO:	REASON:
Vacuum or dust mop 1-2 times per week.	Removes dirt and dust that can prematurely scratch and dull the finish.
“Know your floor” *Wax finish or *Polyurethane finish.	Use of wrong topical care can permanently damage finish, thus voiding warranty.
Use walk-off mats at all entrances to home. Be sure they are not rubber or latex backed.	Wrong backing on a mat or area rug can discolor wood finish.

HARDWOOD

DON'T	REASON:
Use wax or polish on a polyurethane finish.	Can cloud the finish and attract and hold dirt, damaging the finish.
Do not wet mop or use excessive moisture to clean the floor.	Can leave permanent water marking or cause excessive swelling.
Do not drag or slide furniture across floor.	Can permanently scratch floor, leading to costly repairs.

CERAMIC

FOR A LONGER LASTING FLOOR
WE RECOMMEND THE FOLLOWING

DO:	REASON:
Test scouring powders in a small area before using on tile.	May scratch surface and dull the finish on tile.
Use a water based grout sealer on grout joints if continuous staining is a problem.	Eliminates stains ability to penetrate deep into grout. makes it easy to wipe off potential stains.
Read and follow label directions for all “neutral” cleaners.	Will not discolor grout. Neutral cleaners will not effect the cement properties of grout.

CERAMIC

DON'T	REASON:
Combine ammonia and household bleaches.	May distort grout color, cause yellowing, and cause grout breakdown.
Use harsh cleaning agents (such as steel wool) to clean your tile.	Can scratch or damage the surface of your tile.
Use a cleaning agent that contains color on unglazed tile.	The tile has a porous body and may absorb the color of the cleaner.